



F.Y.I.

from the Policy Unit

FYI-130

Date: July 24, 2017

SUBJECT: The Debt Reduction Application on Eloquence

Please contact the Policy Unit if you have any questions regarding these or any other changes at DCSS-POLICYQUESTIONS@azdes.gov or call 602-771-8127

The Policy unit is pleased to announce the addition of the Debt Reduction Application (FCSE0001 F0692 and FCSE0001 S0692) now available in both English and Spanish on Eloquence. This form is used in conjunction with the Affidavit of Financial Information and the Hardship Program Coversheet (FCSE0001 F0681) when an NCP requests or qualifies for a reduction in state-owed debt based on his/her eligible hardship circumstances.

An NCP can walk in and request to apply for the Hardship Program or may be contacted by a case manager to apply when review of the case shows a state owed debt balance consisting of permanently assigned arrears, Clearinghouse fees or Genetic testing fees.

The Hardship Program Procedures are found on The PORT under Global>Hardship Program>[Hardship Program Procedures](#).